

## **CHAPTER 10**

### **PROCEDURE FOLLOWED IN DECISION MAKING PROCESS**

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In the discharge of duties and in the decision-making process, the hierarchy specific to an activity, a scheme or a programme is followed and depending upon the issue under consideration decisions are taken at the level of the Principal for respective divisions in the Institute and final approvals are given by Chairman, Principal Secretary (Tourism), Government of Maharashtra of the IHM Mumbai and Board of Governors, IHM Mumbai.